



# Dynamic Load Management (DLM) program guide

The DLM Programs provide new ways for NYSEG customers to earn cash while creating a sustainable energy future!

- One or multi-year commitments are possible ... ask your aggregator
- Potential for guaranteed payment rate for three years or more
- Aggregators make long-term commitments to NYSEG in exchange for more reliable load relief performance from you within our Term-DLM and Auto-DLM programs

Commercial System Relief Program (CSRP) and Term-DLM are programs designed to reduce load on the hottest days of the summer.

Feature	CSRP	Term-DLM
Call windows	4 hours	4 hours
Test events	1 hour	1 hour
Period events can be called	Weekdays within call windows	Weekdays within call windows
Event calling parameters	92% of system peak load	90% of system peak load or above
Notice prior to event	21 hours	21 hours
Reservation payments	\$4.10 per month, per kW	Refer to RFP
Penalties	No penalties for poor performance	Potential aggregator penalties for poor performance
Performance payments	\$0.50 per kWh	\$0.50 per kWh for all events

Auto-DLM is an emergency program designed to respond to local grid conditions. Quick response requirements for Auto-DLM create opportunities for batteries to enroll.

Feature	Auto-DLM
Call windows	4 hours
Test events	1 hour
Period events can be called	7 days per week, 6 am - midnight
Event calling parameters	When there is an eligible grid emergency in a network
Will be called for Term-DLM	Yes
Notice prior to event	10 minutes
Reservation payments	Refer to RFP
Penalties	Potential aggregator penalties for poor performance
Performance payments	\$0.50 per kWh for all events

To learn more, visit:  
[nyseg.com/CIDR](https://nyseg.com/CIDR)